



End-Stage Renal Disease
Network of New York

network2.esrd.ipro.org

Know Your Network.



Your partners in improving
the quality of healthcare services
and the quality of life for individuals
with end stage renal disease residing
in the state of New York.

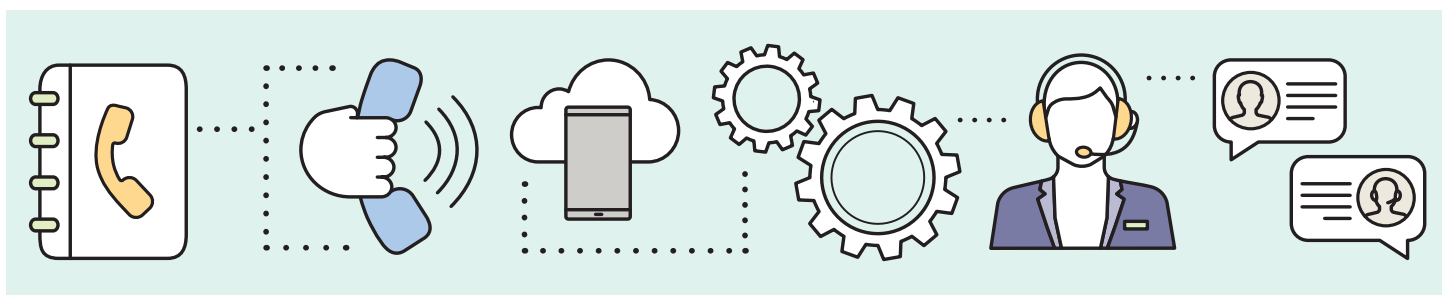


IPRO ESRD Network of New York

ABOUT THE NETWORK

IPRO End-Stage Renal Disease Network of New York (Network 2) is funded by the Centers for Medicare & Medicaid Services (CMS) to improve the quality of care provided to individuals with end stage renal disease throughout New York state.

The Network works with patients and their family members/care partners, providers of dialysis services, transplant centers, and other stakeholders to promote patient and family-centered care, support access to appropriate care for all ESRD patients, promote best practices, and improve patient safety.



NETWORK ASSISTANCE DIRECTORY

DEPARTMENT	POSITION	ROLE	PHONE
Administration	CEO, ESRD Program	Provides executive leadership and overall operational management of the Network office.	516-209-5578
	Administrative Coordinator	Administrative support for all Network departments and operations.	516-209-5672 / 516-209-5578
Patient Services	Patient Services Director	Assists patients and facilities with all access to care issues. Provides technical assistance related to patient and family engagement.	516-209-5624
	Community Outreach Coordinator	Coordinates patient advisory committee and patient engagement activities. Supports patients with grievance resolution.	516-209-5549
Quality Improvement	Quality Improvement Director	Leads all quality improvement activities required by CMS under the advisement of the Medical Review Board.	516-209-5365
	Quality Improvement Coordinator/ Emergency Manager	Collaborates with the Quality Improvement Director to plan, develop, implement, and evaluate quality improvement activities. Leads all emergency activities.	516-209-5474
	Quality Improvement Coordinator/ Registered Nurse	Collaborates with the Quality Improvement Director to plan, develop, implement, and evaluate quality improvement activities. Reviews Quality of Care cases.	516-209-5416
Information Management	Information Systems Director	Manages all data system requirements and overall data system security compliance.	516-209-5578
	Data Coordinator	Customer support for ESRD data systems.	516-209-5459

IPRO End-Stage Renal Disease Network of New York

1799 Marcus Avenue, Lake Success, NY 11042-1072 • Patient Toll-Free: 800-238-3773 • Main: 516-209-5578
 Fax: 516-326-8929 • Email: esrdnetwork2@ipro.us • Web: <http://network2.esrd.ipro.org>

Stay Connected

Remember, the Network sends important information to key personnel via e-mail. Our source for your contact information is CROWNWeb. If the contact information is wrong or missing, your facility may miss important communications, notifications, and deadlines.

CROWNWeb

CROWNWeb is the Network's source for facility staff members' contact information. Accurate information in CROWNWeb will ensure that key personnel at your facility receive important, and sometimes critical, communications from the Network.

To be certain that CROWNWeb reflects accurate data on current staff members, please enter changes AS THEY OCCUR and review your facility staff information in CROWNWeb on a monthly basis.

Contact information for the key staff members MUST be reviewed for accuracy and updated regularly. E-mail addresses are needed for the job descriptions below.

Role	Job Code
Facility Head Nurse/Nurse Supervisor	FHNNS
Facility Social Worker	FSW
Facility Dietitian	FDIET
Facility Medical Director	FMD

Role	Job Code
Facility Administrator	FADM
Facility Nephrologist	FNEPH
Facility Data Contact	FDC
Facility Patient Representative	FPXR

Personnel Search Results - 4 Records Found

Personnel Name	UPIN	Personnel NPI	Job Code Description	Facility	Facility CCN	Facility NPI	Phone Number	E-Mail
It, Cousin	A54321		Facility Nephrologist	ABC Dialysis		1770696643		
Queve, Susie			Facility Head Nurse/Nurse Supervisor	ABC Dialysis		1770696643		
Seuss, Doctor	A12345		Facility Nephrologist	ABC Dialysis		1770696643		
White, Martha			Facility Nurse	ABC Dialysis		1770696643		

CROWNWeb Training Links

http://mycrownweb.org/pcw_course/adding-facility-personnel

<http://help.esrd.ipro.org/support/solutions/articles/9000070070-adding-editing-and-deleting-facility-personnel>

Help us grow our Patient Advisory Committee (PAC)

What is the PAC? A committee of patients and care partner volunteers who help the Network in engaging and empowering ESRD patients in our community.

What do PAC Representatives do?

- ✓ Meet and greet new dialysis patients;
- ✓ Work with appropriate dialysis staff members to meet patients' needs and to promote patients' engagement in their healthcare;
- ✓ Encourage all patients to be actively involved in their healthcare;

- ✓ Help patients requiring assistance by directing them to the appropriate dialysis staff member;
- ✓ Help patients understand information provided by the ESRD Network;
- ✓ Encourage patients to partner with their healthcare teams and ask questions when they have them;
- ✓ Share information related to renal failure;
- ✓ Participate in meetings that involve patients, their care partners and family members; and
- ✓ Attend conference calls and education programs hosted by the Network.

How Can You Help?

Contact the Network by calling 516-209-5549 or emailing esrdnetwork2@ipro.us.

Network 2 Resources

EDUCATIONAL MATERIALS

The Network makes available educational materials for both patients and renal professionals on topics that include home therapies, transplant, vocational rehabilitation, peer mentorship, grievances, emergency preparedness, infection prevention, vascular access, and more. To find out about available resources, visit our website <https://network2.esrd.ipro.org> or contact the Network directly at 516-209-5578.

Does this Look Normal? A Patient's Guide to Infection

ESRD are an essential part of your healthcare team. Remember to check daily for signs of infection. Start with your dialysis access (fistula/catheter), and then take a few moments to check your entire body. If you notice anything suspicious or unusual, speak with your dialysis care team about it.

Tip: For speaking with your healthcare team when something isn't right

Every time you begin a dialysis treatment, your healthcare provider should ask you if anything is up. It is important that you answer honestly, and use this time to let your care team know if something has changed. Your dialysis team will then be able to help you get treatment for an infection. Remember: It's important for you to let your healthcare team know if anything is wrong.

If you have questions before your treatment, write them down and ask them when you see your dialysis unit. Be sure to write down the exact symptoms, location, first to notice them, how you feel, and any other information you can provide to help your healthcare team.

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Know The Facts About Home Dialysis Choices

Fact Sheet

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New York State Renal Transplant Center Referral Guide

A kidney transplant is a possible treatment option for people on dialysis. However, not everyone who wants a transplant can be considered eligible to receive one. Only transplant center professionals can determine if a patient is a good candidate for a kidney transplant. In most cases, a patient can be listed on by one transplant center, but found to be eligible at another transplant center.

Each transplant center uses its own set of standards for deciding if a patient is a good candidate for a kidney transplant. In some cases, a patient can be listed on by one transplant center, but found to be eligible at another transplant center.

The table on the following pages is a tool to help guide dialysis patients, their family members and care partners to the transplant centers that could most likely meet their needs.

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Vocational Rehabilitation: Answers to Your Questions

Explore the various programs offered by the Social Security Administration (SSA) assisting individuals with returning to the workforce, maintaining employment, and navigating the work environment.

Staying active and involved is an important part of a fulfilling life. Some kidney patients are able to continue to work in their jobs by making only minor changes after they are diagnosed. Other patients may need to look for new types of work.

Enrollment in a vocational rehabilitation agency or employment network may serve as a bridge for kidney patients in returning to the workforce.

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Volunteer to be a PAC Representative

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Is Home Dialysis Right for You?

Types of Home Dialysis

There are two main types of dialysis treatments: in-center dialysis and home dialysis. Both of these treatments can be done at home.

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Vascular Access: A Guide for Patients

FISTULA BEST CHOICE

A Guide for Patients

FISTULA FIRST

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Visit the Publications and Resources page on our website:

<https://network2.esrd.ipro.org/home/about/publications/resources/educational-materials>.

Publication request order form link <https://redcap.ipro.org/surveys/?s=8YAHLEW49R>

ABOUT THE IPRO END-STAGE RENAL DISEASE NETWORK PROGRAM

IPRO serves as the federally funded contractor for ESRD Networks 1, 2, 6 and 9, with a role to improve the quality of care for people who require dialysis, transplantation, and/or related life sustaining treatment for end stage renal disease (ESRD). To achieve this goal, Network staff members work closely with ESRD providers, practitioners, stakeholders, and patients to implement quality improvement initiatives and to engage and empower patients as consumers.

IPRO's ESRD Network Program supports over 129,000 renal patients in four ESRD Networks whose service areas cover the following states:

- Network 1: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont.
- Network 2: New York
- Network 6: Georgia, North Carolina, and South Carolina
- Network 9: Indiana, Kentucky, and Ohio



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