Identify Your Facility’s QIA CHAMPIONS!

QIA Champions are nominated by facility leadership, and can tailor their activities to the needs of the facility. QIA Champions are staff members AND/OR patients (Existing Patient Advisory Committee (PAC) Members, Network-trained Peer Mentors, or enthusiastic new recruits) whose role is to be a volunteer leader in QIA activities at your dialysis facility.

In 2020, there are several opportunities for QIA Champions to assist QIA facility project leads in promoting Network QIA interventions and activities, and help to improve overall health outcomes and experience of care at your dialysis facility. Champions exist so that the QIA project lead at the facility can share and involve a team approach to the work, and engage more of the community in quality improvement and promoting optimal patient health.

QIA Champions can assist by:

- Attending National Bi-Monthly QIA Learning and Action Network (LAN) webinars for the facility and share what was featured during the presentation with staff and patients;
- Sharing Network educational materials and ordering publication resources from the Network;
- Distributing the Network’s patient feedback form within the facility to help collect QIA information;
- Leading QIA themed waiting room games, contests, and scavenger hunts;
- Setting up and hosting educational lobby days, and
- Helping to develop and design the facility’s Education Station(s).

Specific QIA Champion examples include all/any of the above and:

- **Home Therapies Champions**: are available to discuss treatment options (Home Hemodialysis (HHD) and Peritoneal Dialysis (PD) with patients and family members.
- **Transplant Champions**: are available to discuss the transplant evaluation and listing process, multi-listing, and overcoming barriers to transplant, with patients and family members.
- **Infection Control Champions**: are available to discuss infection prevention (hand/access washing), can share their own experience with infection, tips for infection prevention, and can assist in hand hygiene audits within the facility.
- **Vascular Access Champions**: are available to discuss advantages and disadvantages of different access types, their personal experiences, and tips for overcoming fears and barriers, with patients and family members.

**Identify your facility’s QIA CHAMPIONS!** You can **order their free ESRD Network CHAMPION badge(s)** and other quality improvement educational resources to help them in their role within your facility from the Network’s online order form: [https://redcap.ipro.org/surveys/?s=8YAHHELW49R](https://redcap.ipro.org/surveys/?s=8YAHHELW49R)