



Better healthcare,  
realized.

# ESRD Network of New York Annual Meeting Aiming Higher to Exceed ESRD Quality Goals

April 4, 2019

Sue Caponi, MBA, RN, BSN, CPHQ

CEO, ESRD Program

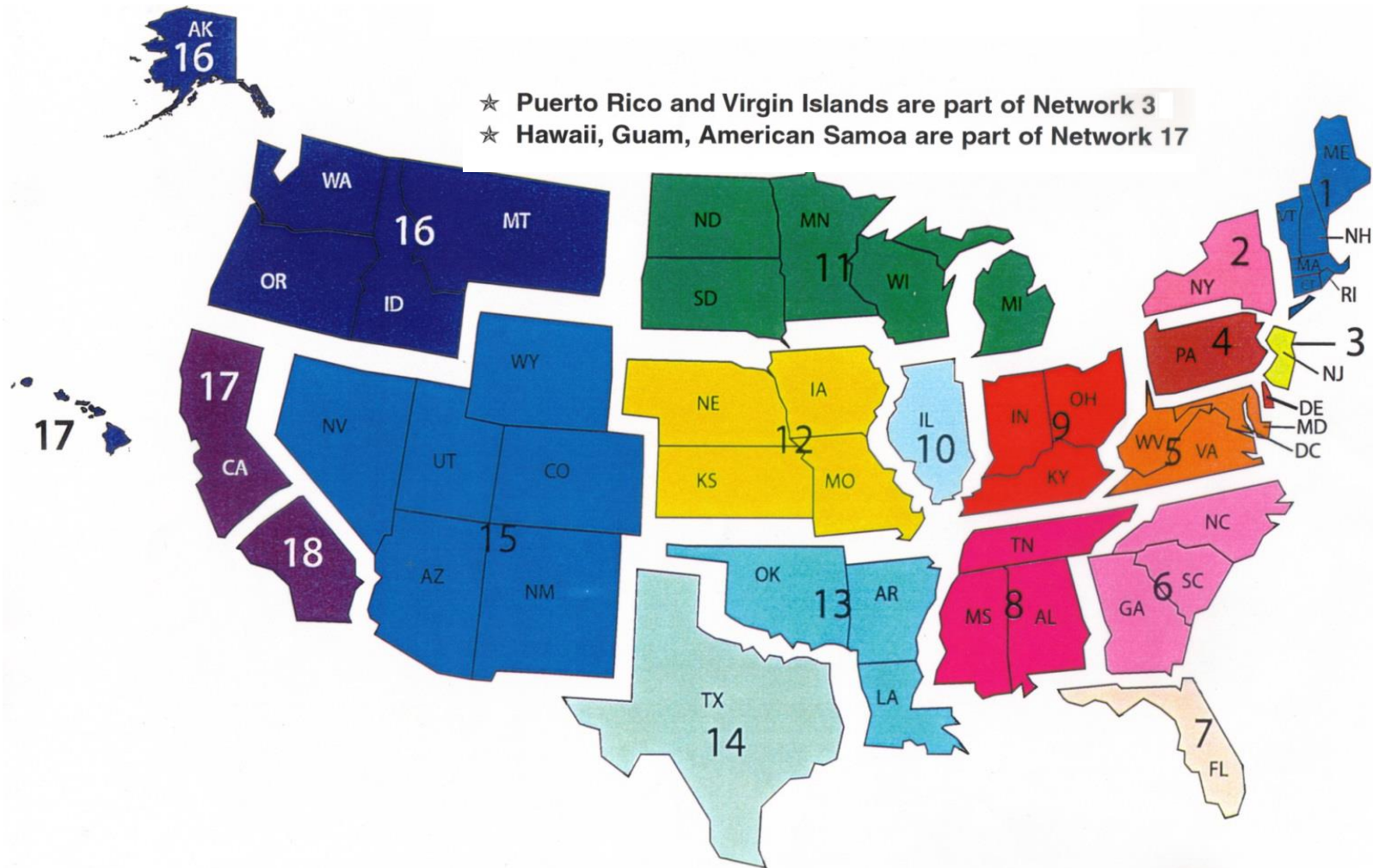
# Agenda

- Overview of IPRO ESRD Network Program
  - National Priorities and ESRD Goals
  - Boards and Committees
  - Quality Improvement Activities

# Overview of IPRO ESRD Network Program

# Program Priorities and Goals

# ESRD Networks



# CMS National Priorities and ESRD Program Goals

- **Priority 1:** Opioid Crisis
- **Priority 2:** Health Insurance Reform
- **Priority 3:** Drug Pricing
- **Priority 4:** Value-Based Care

**Goal 1:** Empower patients and doctors to make decisions about their healthcare

**Goal 2:** Usher in a new era of state flexibility and local leadership

**Goal 3:** Support innovative approaches to improve quality, accessibility, and affordability

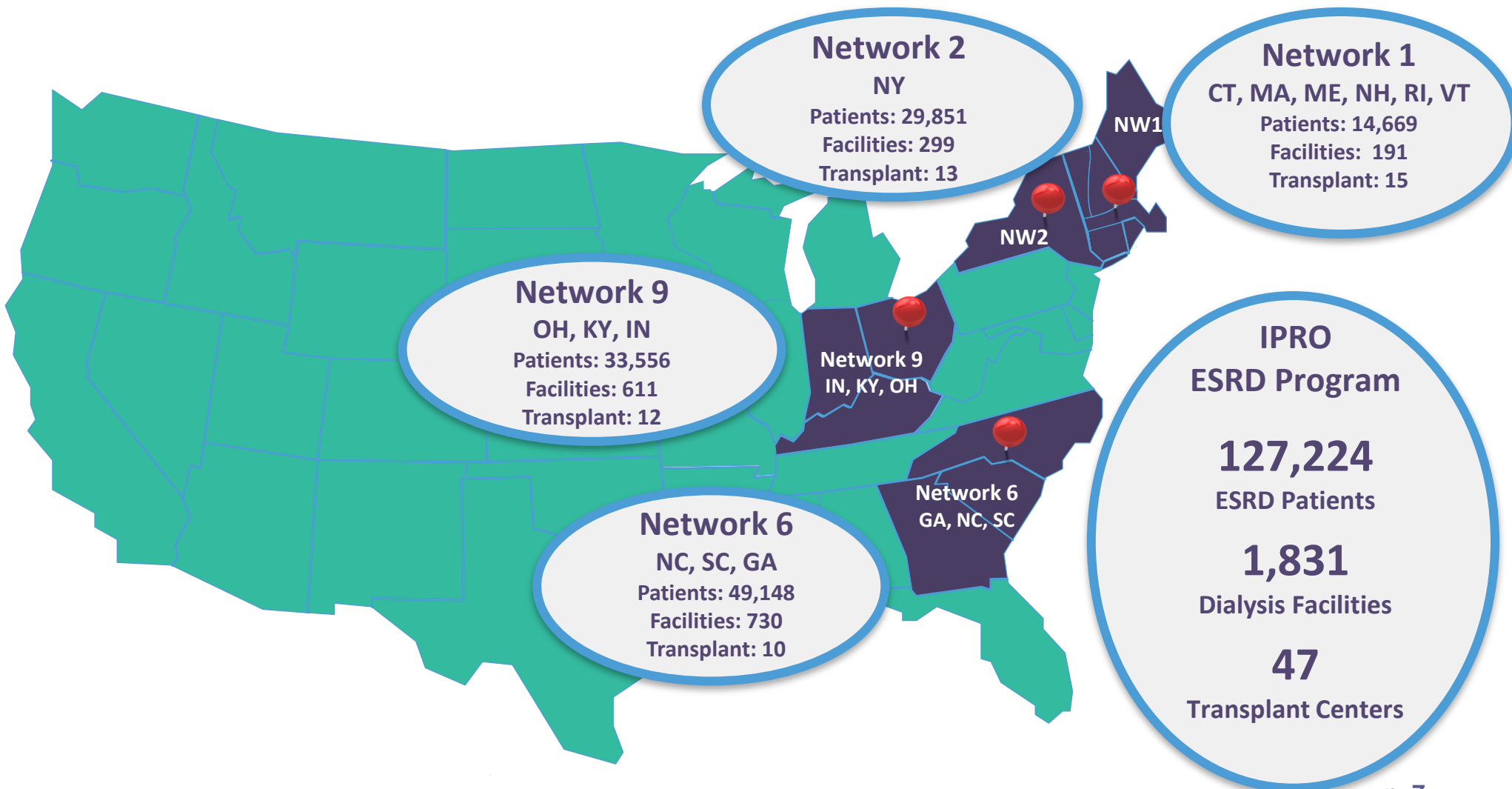
**Goal 4:** Improve the CMS customer experience

# IPRO ESRD Network Service Areas

(2017 Network Annual Reports)



Better healthcare,  
realized.



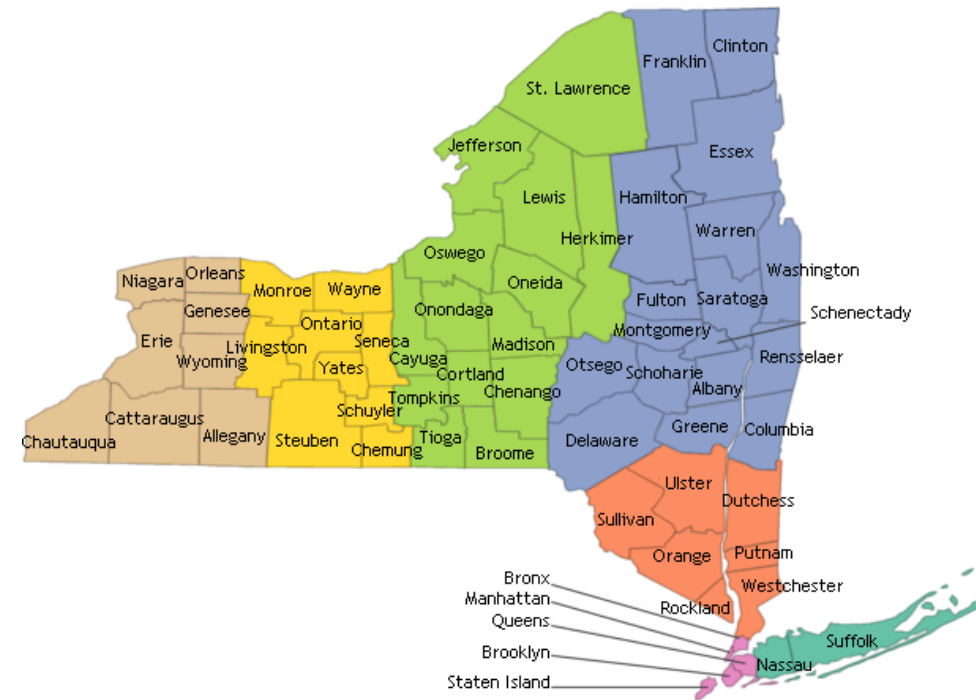
# Mission Statement

The Mission of the IPRO End Stage Renal Disease (ESRD) Network Program is to promote health care for all ESRD patients that is safe, effective, efficient, patient-centered, timely, and equitable.



# NW2 Facility Breakdown

Ownership	ESRD Patient Census	# of Dialysis Facilities
<b>FKC</b>	<b>7,013</b>	<b>67</b>
<b>DaVita</b>	<b>6,548</b>	<b>70</b>
<b>Dialysis Clinic Inc.</b>	<b>2,791</b>	<b>22</b>
<b>Independents</b>	<b>13,962</b>	<b>144</b>
<b>Veterans Administration</b>	<b>287</b>	<b>6</b>
<b>Totals:</b>	<b>30,601</b>	<b>309</b>



# ESRD Network of New York (Network 2) Staff



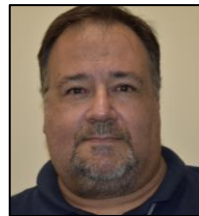
**Sue Caponi**  
Executive Director  
CEO, ESRD Program  
[scaponi@nw2.esrd.net](mailto:scaponi@nw2.esrd.net)



**Laura Edwards**  
Administrative Coordinator  
[ledwards@nw2.esrd.net](mailto:ledwards@nw2.esrd.net)



**Jeanine Pilgrim**  
Quality Improvement  
Director, Network  
Assistant Director  
[jpilgrim@nw2.esrd.net](mailto:jpilgrim@nw2.esrd.net)



**John Cocchieri**  
Quality Improvement  
Data Support Coordinator  
[jcocchieri@nw2.esrd.net](mailto:jcocchieri@nw2.esrd.net)



**Erin Baumann**  
Patient Services Director  
[ebaumann@nw2.esrd.net](mailto:ebaumann@nw2.esrd.net)



**Anna Bennett**  
Quality Improvement Coordinator  
Emergency Manager  
[abennett@nw2.esrd.net](mailto:abennett@nw2.esrd.net)



**Danielle Andrews**  
Community Outreach Coordinator  
[dandrews@nw2.esrd.net](mailto:dandrews@nw2.esrd.net)



**Novlet Russel-English**  
Quality Improvement Coordinator  
[nrussel-english@nw2.esrd.net](mailto:nrussel-english@nw2.esrd.net)



**Sharon Lamb**  
Data Coordinator  
[slamb@nw2.esrd.net](mailto:slamb@nw2.esrd.net)

# ESRD Network Role/Responsibilities

- Improve quality of care for ESRD patients
- Promote patient engagement/patient experience of care
- Support ESRD data systems and data collection, analysis and monitoring for improvement
- Provide technical assistance to ESRD patients and providers
- Support emergency preparedness and disaster response

# Boards and Committees

# ESRD Network Governing Bodies

- IPRO Board of Directors
- Network Council
- Divisional Board
- Medical Review Board
  - Data Sub-Committee
- Grievance Committee
- Patient Advisory Council
- Education Committee

# Quality Improvement Activities (QIAs)

# Streamlined Approach to Interventions

- **Focus on Patient and Family Centered Care**
  - Incorporating patients into QAPI/Patient Support Groups
  - Interventions aimed at reducing disparities
- **ESRD National Coordinating Center (NCC) Learning and Action Network (LAN) Webinars**
- **Network-developed Patient and Professional Training Programs**
- **Virtual Collaborative Meetings**
  - Interdisciplinary collaborative approach
  - Share best practices, review goal progress, provide coaching support
  - Focus on innovative approaches and rapid cycle improvement that incorporates boundariliness, unconditional teamwork, are customer-focused and sustainable

# Patient Safety QIAs



# Reduce Rates of BSIs and LTCs

## **Purpose:**

- Reduce Rates of Blood Stream Infections (BSIs) and Long Term Catheters (LTCs)
- Supporting facility enrollment in CDC National Healthcare Safety Network (NHSN), completion of NHSN annual training and quarterly data checks
- Assisting dialysis facilities in the implementation of the CDC Core Interventions
- Support facility enrollment into Health Information Exchanges (HIEs)

## **Facility Inclusion Criteria:**

- 50% of Facilities in the Network, include facilities with highest BSI rates
  - 20% relative improvement
- LTC rate >15% from 50% of facilities with the highest BSI rates
  - 2% reduction

# Treatment Options QIAs

# Increase/Promote Home Therapies & Transplant QIAs



## Home Therapies 5 Year National Goal:

- By 2023, increase the % of ESRD patients dialyzing at home to 16% from the 2016 national average of 12%

## Purpose:

- Promote referral to home dialysis modalities,
- Identify and mitigate the barriers to timely referral.

## Transplant 5 Year National Goal:

- By 2023 increase the % of ESRD Patients on the transplant waitlist to 30% from the 2016 national average of 18.5%

## Purpose:

- Promote early referral to transplant
- Improve referral patterns by addressing barriers to the steps of waitlist

**Criteria:** Identify 30% (92) of dialysis facilities to participate in each QIA.

**Goals:** By September 30, 2019 2% point increase in the natural trend of:

- # of patients on waitlist for transplant
- # of patients utilizing home therapies

# Support Gainful Employment QIA

# Support Gainful Employment of ESRD Patients

- **Purpose:**

- Assist ESRD patients with seeking gainful employment and/or returning to work
- Collaboration with Employment Network (EN) and/or State Vocational Rehabilitation (VR)

- **Criteria:**

- 10% of dialysis facilities in the Network service area (31 Facilities)
- Patients Ages 18-54

- **Goals:**

- 10% point improvement of patients referred to an EN and/or a VR
- 5% point improvement of patients utilizing the services of EN and/or a VR

Thank you

Susan Caponi, MBA, RN, BSN, CPHQ  
CEO, IPRO ESRD Program

[scaponi@nw2.esrd.net](mailto:scaponi@nw2.esrd.net)

516-209-5619



Better healthcare,  
realized.

Corporate Headquarters  
1979 Marcus Avenue  
Lake Success, NY 11042-1002

[www.ipro.org](http://www.ipro.org)