

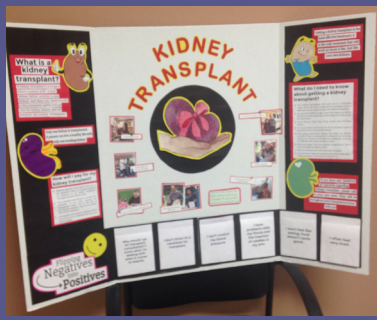


Looking for ideas on how to create a patient education station?

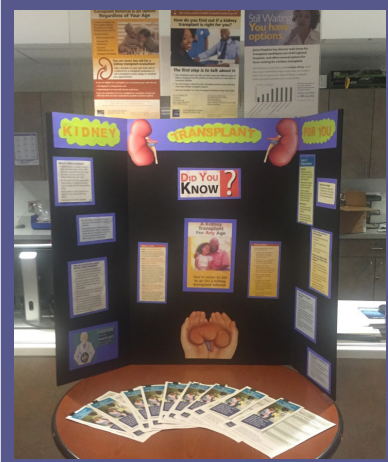
Eastchester Road and Bronx
Dialysis Center (Bronx, NY)



A. Holly Patterson/Nassau
University Medical Center
(Uniondale, NY)



St. Joseph's Regional
(Syracuse, NY)



Best-practice education station models are presented with the permission of each facility.

An education station is an area within the dialysis facility dedicated to displaying educational information on a specific topic (e.g. kidney transplant, treatment choices, vascular access care, infection prevention, etc.)

The suggestions and examples provided here are designed to support your efforts in developing an education station to inform and educate patients in your unit about their treatment options.

- Reserve space in the lobby for a station.
- Develop a portable/mobile resource cart.
- Create a visually engaging, colorful bulletin board for the patient waiting area.
- Use balloons, flags, or signs to draw attention to the education station.
- Set up a designated peer mentor area for patient-to-patient education and coaching.
- Set up areas throughout the unit with information on different treatment options and the stages of the transplant coordination, and home dialysis processes.
- Display patient success stories throughout the unit.
- Include patient education as a monthly feature in your facility's newsletter.
- Record and stream a video on an electronic education station via your unit's television/computer monitors.
- Change and refresh your display frequently (e.g., using holidays and seasons to create themes).
- Involve patients in designing the station.
- Add a Huddle Board to track the number of patients that have reached each step in the process. Add a column to track the number of family members/care partners who have learned about treatment options.

Tip: Remember the more creative and unique your approach, the more fun and effective your education station will be in supporting your patient education process!

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